



AIJ for Quality and Inspection
Annex – 01 for Quality Policy and objectives
QUALITY POLICY

For
Implementing
ISO 17020:2012

It is the policy of **AIJ Co.** to :

- Provide Inspecting & Testing services of the highest possible standards, to the expectations of quality, safety, reliability and service.
- Accomplish quality objectives by establishing, implementing and maintaining a documented effective Quality Assurance System.
- We are committed to consistently delivering our best services on time as per satisfaction of our customer.
- We established, and continuously improves a quality system that conforms to the requirements of the highest quality standards through a comprehensive Quality Performance Plan.

Quality Performance means:

1. Compliance with applicable laws and regulations
2. Compliance with Company policies, procedures and standards
3. Conformance to agreed Customer requirements

All employees are responsible for quality of service to internal and external Customers. All employees shall be familiar with and apply the policies, procedures and standards of the Company.

For all types of service and Inspection activities, impartially & Independently shall be undertaken and management of all information obtained or created during the performance of inspection activities shall be kept confidential & non Disclose to others.

General Manager
AIJ for Quality and Inspection Co.



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QUALITY OBJECTIVES

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Sales/Marketing:

1. Achieving Customer satisfaction level to 100% by Dec. 2024.

Project & Inspections:

2. Reducing inspection errors 80% from last year by Dec. 2024.

Purchase:

3. Achieve 90% of supplier ratings on re evaluation reports by Dec. 2024.

Trainings:

4. Achieving 100% on No# of Training Programs Identified vs conducted by Dec. 2024.
5. Achieving 100% on Competency Improvement of Staff by Dec. 2024.

Management:

6. Achieving 100% on No# of Issues VS No# of Decisions taken by Dec. 2024.

Resources:

7. Provision of all related resources to all departments and function within stipulated time.

